

## ELEMENT 4 RESOURCES

# ESSENTIAL CLINICAL CARE SERVICE DELIVERY PLANNING

### STEP 1: Determine Critical Care Needs

*Managing Mass Fatalities: A Toolkit for Planning*

#### **Santa Clara County Advanced Practice Center**

This comprehensive toolkit evolved from recognition of the need for communities to increase their preparedness for managing mass fatalities. Its focus—the care and management of the dead—is one of the most difficult aspects of disaster response and recovery operations.

### STEPS 2-4: Personnel, Clinical Care, Space and Patient Surge

*Hospital Surge Capacity Toolkit*

#### **Santa Clara County Advanced Practice Center**

This toolkit is intended to assist healthcare facilities in thinking through critical issues related to healthcare surge, and to create comprehensive plans to address these needs, including: providing medical surge capacity, patient tracking within the hospital and during patient forwarding activities, status reporting, requesting resources, and establishing alternate care sites. All documents are available for download in a zip file.

*Surge Hospitals: Providing Safe Care in Emergencies*

#### **Joint Commission on Accreditation of Healthcare Organizations**

It is crucial that health care organizations understand what surge hospitals are and how they can plan for and establish them, including whom they should work with to do so. Where outside of its own walls does a health care organization go to expand its surge capacity? Who should be involved in planning, establishing, and operating surge hospitals? This paper provides the answers to these questions and offers real-life examples of how surge hospitals were established on the Gulf Coast.